



## SharePoint based solutions are a key strategic platform for SHG

*“The Unify SharePoint solution delivered by Montal and Inspired is an essential part of SHG’s IT strategy and is a powerful platform on which to build solutions to our strategic IT requirements. The service we received was responsive and well managed and has proved extremely good value for money”*

**Hamish McDermid, IT Director Southern Housing Group**

### Business Challenge

SHG is one of southern England’s largest Housing Associations with over 25,000 properties under management, more than 66,000 tenants and 900 employees working with 70 different councils. Keeping all these diversified elements under control is a major challenge for the business and requires highly efficient business processes and controls. SHG needed an enterprise wide platform to bind their critical business applications and processes together that delivered this solution at the right price.

### Solution

Montal and Inspired have jointly produced Unify, a SharePoint based solution specifically designed for the requirements of the HA sector. SHG wanted to bring together their intranet, extranet and website onto a SharePoint platform and by bringing them back in house to deliver much better value to the business. Unify was identified as the platform of choice to deliver this. There are several strands to SHG’s SharePoint strategy, all of which are focused on control, document management and workflow. The days of traditional file shares with their lack of search and security management issues are coming to an end, knowledge, record management and controlled access at a file level is becoming essential.

SharePoint is additionally playing an important part in the social and communication dynamics within the business. Microsoft Lync is also being adopted and together with SharePoint will improve internal communication and knowledge sharing, which is an important strategic objective. It is thus more than just a place to store and manage documents, it is the strategic platform for delivering business solutions. SharePoint will also replace Southern Housing Group’s existing B.I. application to provide a more integrated and cost effective solution in this area.

### Key Benefits

- Accurate and instant reporting
- Time saving & efficiency gains
- Improved business processes
- Centralised data repository
- Production of KPI’s and operational reports
- Collaborative knowledge sharing
- 24 hour instant access

### At a Glance:

#### Company Profile

SHG is one of the largest HAs in Southern England with 25,000 properties and 66,000 residents. The organisation’s role is to develop quality affordable housing for rent and home ownership.

[www.shgroup.org.uk](http://www.shgroup.org.uk)

#### Business Challenge

Find a corporate platform powerful enough to meet enterprise wide requirements for reporting, process control, workflow and document management. Insource their Website, intranet and extranet

#### Solution

Montal and Inspired delivered the SharePoint based Unify platform to manage all of these business requirements from one integrated solution which brought greatly enhanced productivity to the business